

## UIHC Concierge Services

Phone:  
6-1900 (from hospital)  
(319) 356-1900 (outside hospital)

The Concierge Services program provides patients and visitors with information and amenities to enhance their experience while receiving health care at UI Hospitals and Clinics. Concierge Services is located in the Main Entrance Lobby. Concierge is available between 8 a.m. to 5 p.m. weekdays.

They provide help with the following services:

- Overnight lodging
- Transportation
- Dining information
- Shopping
- Local attractions
- Emergency needs
- Photo copying, fax services
- Notary
- Patient escort and/or wheelchair
- Personal Assisted Transportation vehicle

The development of this transit service was financed and coordinated through the following organizations:



Heartland  
Transportation Services  
205 S. Walnut Avenue  
Ames, IA 50010

[www.HeartlandSeniorServices.com](http://www.HeartlandSeniorServices.com)

**(515) 233-2906**

## Heartland Transportation Services

Transit Service to  
the University of  
Iowa Hospitals &  
Clinics...

...and then back  
to Ames



"Driving Your Heart  
To A Better  
Tomorrow"

**(515) 233-2906**

Effective: Jan. 20, 2009

**Heartland  
Transportation  
Services  
is now providing  
transportation service  
between Ames**

**AND**

**University of Iowa  
Hospitals and Clinics  
(UIHC) in Iowa City.**

---

Beginning January 20, 2009,  
every **Tuesday & Wednesday**,  
a bus will promptly leave the  
south side of

**Ames City Hall at 7:30 a.m.**

and arrive at UIHC for  
10:00 a.m. appointments.

(Reservations required!)

---

\$10.00 Fare round trip  
per person

(One attendant may ride free.)

---

This service is open to the  
general public and  
wheelchair accessible.

**Rules in traveling between  
Cyclone Country  
and UIHC in Iowa City...**

- Trips must be scheduled 24 hours in advance. Call Heartland at 233-2906! At this time, please discuss any special needs to access this service.
- Free parking available in "MM" lots west of Ames City Hall. First come... first serve.
- To ensure you meet the bus transportation schedule...  
**"Schedule your appointment at UIHC between 10:00 a.m. and 2:00 p.m."**
- Bus leaves Ames City Hall at 7:30 a.m. Be prompt as the driver will not wait for stragglers. Other passengers depend on arriving in Iowa City on time for their appointment.
- Bus leaves University of Iowa Hospitals and Clinics no later than 3:00 p.m. Boarding will occur between 2:45-3:00 p.m. Again, please be prompt!

**Call Heartland  
Transportation  
Services today to  
reserve your seat  
on the bus for the  
day of your  
appointment.**

**HEARTLAND**  
Transportation Services

Remember that if you  
cancel or reschedule  
your appointment  
in Iowa City, call  
Heartland Transportation  
services to reschedule your  
transportation  
reservation.

---

**Heartland  
Transportation Services  
205 S. Walnut Avenue  
Ames, IA 50010**