

# HEARTLAND

Senior Services

205 South Walnut Avenue, Ames IA 50010  
(515) 233-2906

*In partnership with*  
Retired and Senior Volunteer Program

# RSVP



United Way of Story County

AGING  
RESOURCES  
of Central Iowa

Recipient of Federal and State Transit monies through  
Heart of Iowa Regional Transit Agency

# HEARTLAND

Transportation Services

## Volunteer Driver Opportunity



“Come Ride With Us”

# Heartland Transportation Volunteer Drivers

---

This brochure provides information about the Heartland Senior Services Volunteer Driver Program, the requirements for volunteer drivers, and the process of becoming a HSS volunteer driver.

## **Purpose of the Volunteer Driver Program**

To assist our community members in maintaining their desired quality of life by providing accessible and affordable transportation.

## **The Volunteer Driver's Role**

The volunteer driver will transport individuals in a safe and effective manner as dispatched by Heartland Senior Services transportation department. The transportation is provided in the volunteer driver's personal vehicle.

## **Volunteer Driver Requirements**

1. Acceptable Motor Vehicle Record
2. Acceptable proof of insurance
3. Letter of acceptable coverage from volunteer insurance company
4. Clean Dependant Adult Abuse check
5. Maintain confidentiality of persons using service
6. Obey all traffic laws

## **Benefits to Volunteer Drivers**

You can assist your community members in maintaining healthy lives and make a positive investment in your community. While you are supporting your community by volunteering, you can even complete your own errands.

## **Benefits to Your Community**

Volunteer drivers make transportation more affordable and accessible to fellow community members. This allows them to seek appropriate health care and have opportunities be a part of the community.

A reduced fare that is based on monthly income is available to make transportation services available to all members of the community.

The Volunteer Driver Program encourages more community members to become involved in the life and health of the community.

## **Becoming a Volunteer Driver**

If you are interested in becoming a volunteer driver call our office at: **515-233-2906**.

The volunteer driver training process involves filling out a simple application, completing an orientation process with one of our staff, and taking a new driver training program.

---